

# Coming Soon

## My Alectra: Our new online customer portal

### Discover the possibilities of My Alectra!

Starting soon, My Account users and ebilling customers will be automatically moved to the new My Alectra online customer portal, when the old portal is retired.

**Important changes are on the way.**

**Learn more at: [AlectraUtilities.com/MyAlectra](https://AlectraUtilities.com/MyAlectra)**



# My Alectra

Here's what you need to know



## For current My Account users:

1. Starting soon, existing My Account users and ebilling customers will be securely moved to the new My Alectra online customer portal.
2. Once launched, use your My Account username and password to log in to My Alectra and discover an all new experience for managing your account online.
3. If you have any trouble logging in to the new My Alectra online portal, please use the "Forgot username or Password?" links on the login page.

Learn more at: [AlectraUtilities.com/MyAlectra](https://AlectraUtilities.com/MyAlectra)

